

Rhinofloor Evolution “Lifetime” Wear Warranty

For Residential applications

Rhinofloor guarantees that the Evolution flooring supplied under this agreement, will not wear through within the lifetime of the product which is hereby defined as 35 years from installation date.

Loss of pattern and colour from the floor caused by the removal of the wear layer protecting the design layer will not occur during this warranty period when the floor is installed in a private domestic residence under ‘normal’ conditions – see below.

The warranty does not extend to commercial installations as defined by ISO 10874.

This Wear Warranty does not affect or replace the buyer's statutory entitlements covering any manufacturing defects. The floor must have been installed in accordance with Tarkett installation instructions & the registration process completed by e-mail, or submission of a completed a registration form.

Conditions

1. The floor must be professionally installed in accordance with Tarkett installation instructions & BS 8203: 2017 code of practice, using the correct materials. Including sub-floor construction and preparation work completed to the appropriate standards.
2. The product is installed in a domestic setting and is regularly maintained, using approved products, following current Rhinofloor Evolution recommendations.
3. Appropriate precautions, as outlined in our installation guidelines, have been taken to prevent damage from heavy point loading and excess surface scratching.

Exclusions:

Defects caused by incorrect or sub-standard installation.

Accidental or wilful damage (caused by flood or fire, objects being dropped or dragged across the floor surface).

Manufacturing defects which have not been notified to the manufacturer within 3 months of installation.

Damage to products due to lack of or poor maintenance.

Any reduction in surface sheen and texture due to normal wear and tear.

Defects caused by poor or incorrect subfloor construction or preparation, including where the residual moisture in the subfloor exceeds that permitted by BS8203.

Damage caused by corrosive materials* coming into contact with the floor surface, stains, excessive heat, cuts, scratches, scuffs, or any other misuse.

Damage caused by incorrect installation of underfloor heating.

Damage caused by latex or rubber-backed matting products.

Modifications, alterations or attempted repairs to the floor post installation.

Damage caused by indentation or abrasion: e.g. unprotected furniture legs, castor wheels, high-heeled shoes etc.

**bleach, asphalt, acids and similar contaminants.*

Please always follow our maintenance instructions fully. Details are available on our website InspirationNaturals.co.uk

Rhinofloor Evolution offer this wear warranty to the user as outlined above. This does not mean that the Rhinofloor Evolution product supplied should be fit for any particular use. It is the responsibility of the user via their selected supplier to ensure that the floor is suitable for the intended purpose.

This Warranty applies only to the Inspiration Naturals range of products purchased and installed within the UK. In the unlikely event that you need to claim against this Wear Warranty, please write to;

Rhinofloor Evolution
c/o Tarkett Ltd.
4th Floor, Connect 38
1 Dover Place
TN23 1FB
Ashford, Kent.

This warranty does not affect your statutory rights.

